

W.R.G.C.Jinendradasa,
255/1, Mount Crescent Garden,
Malpana, Kengalla

13th February 2020

Chief Engineer,
Ceylon Electricity Board,
Digana Rajawella.

Dear Sir,

NON ATTENDING FOR COMPLAINS AND SERVICE REQUEST

This has referred to electricity connection No. 4000365800 in above address.

The above connection was disrupted on early December and following complains has been lodged through your customer care number 081-2574444.

- Complain No 1934105885 dated 7th December 2019
- Complain No 1935707779 dated 23rd December 2019
- Complain No.2003001797 dated 30th January 2020
- Complain No. 2004301228 dated 12th February 2020
- Complain No. 2004407551 dated 12th February 2020

It is regret to inform you that your officers still not taken necessary action to provide our connection for more than 2 months.

Hereby, kindly requesting to take necessary action to provide us the electricity connection.

Thank you.

Yours Sincerely,

W.R.G.C.Jinendradasa