

Invitation for Bids

Date : 05th January 2022

Loan/Grant No. and Title : 51122-SRI: Power System Reliability Strengthening Project

Contract No. : CEB/AGM(CS)/PD(ERP)/ERP/2021/01

Contract Title : Implementation of an Integrated Enterprise Resource Planning

System for Ceylon Electricity Board

Deadline for Submission of Bids : 07th March 2022

- 1. The Ceylon Electricity Board (CEB) has applied for financing from the Asian Development Bank (ADB) towards the cost of Procurement of Integrated Enterprise Resource Planning (ERP) System for CEB. Bidding is open to bidders from eligible source countries of ADB.
- 2. CEB ("the Purchaser") invites sealed bids from eligible bidders for Supply, Delivery, Installation, Customization, Data-migration, Integration, Implementation and Maintenance of an Integrated Enterprise Resource Planning (ERP) System for CEB.
- 2.1 The bid is floated as a single package and will be implemented in 2 phases; Phase I and Phase II.

The details of the Phase I and Phase II are as follows:

Phase I (Phase IA & Phase IB)

Phase I includes Supply, Delivery, Installation, Customization, Data-migration, Integration, Implementation and Maintenance of the following modules;

Phase IA:

- 1. Finance;
- 2. Procurement and Inventory;
- 3. Project Management;
- 4. Workflow and Document Management;
- 5. Human Resource Management.
- 6. Phase-specific elements of Business Intelligence and Reporting

Phase IB:

- 7. Fleet Management;
- 8. Asset Management;
- 9. Maintenance Management;
- 10. Fuel Management;
- 11. Phase-specific elements of Business Intelligence and Reporting

Phase II

Phase II includes Supply, Delivery, Installation, Customization, Data-migration, Integration, Implementation and Maintenance of the following modules.

- 12. Customer Information System (Include Billing and Collection, Meter Data Management, Customer Relationship Management (CRM) and Energy Management)
- 13. Phase-specific elements of Business Intelligence and Reporting
- * Customer Information System (CIS) is one of the core systems which handle most of the revenue management functions and customer engagements. CIS includes Purchaser's Billing and Collection systems, Customer Relationship Management, Meter Data Management and Energy Management.

Purchaser shall procure modules for both Phases through a single Bidder. Therefore, Bidders who wish to bid for this Open Competitive Bid shall bid for Phase I and Phase II together. Bidders who bid only for Phase I or Phase II shall be considered nonresponsive and the relevant bid shall be rejected.

- 3. Open competitive bidding will be conducted in accordance with ADB's Single-Stage: Two-Envelope procedure and is open to all bidders from eligible countries as described in the Bidding Document.
- 3.1 The Bidder must have proven track record in implementing ERP solutions and the credentials shall meet the following key eligibility criteria.
 - 3.1.1. The Bidder shall have minimum average annual turnover of 10 million USD received for the contracts in progress or completed for the last 3 years (prior to Bid submission deadline) related to Application Software Solution Implementation activities. (similar to organizational Enterprise Resource Planning Systems and core systems).
 - 3.1.2. Bidder shall have successfully completed as main supplier, within the last six (06) years, at least two (02) comprehensive ERP Implementation contracts, with at least Finance and Procurement modules, in public or private sector, each valued at USD 5 million or more.
 - 3.1.3. Bidder must have successfully completed the supply, delivery, design, customization, integration, implementation, of one Billing, Collection and Customer Relationship

Management (CRM) solutions (catering to 5 million or more bulk/retail end customers) in ONE Power Sector Utility project during the last 6 years.

4. To obtain further information and inspect the Bidding Documents, bidders should contact:

Project Director (Enterprise Resource Planning Project)

4th Floor, No.25, Council Lane, Dehiwala, Sri Lanka.

Tel.: 94112124900

94714756289

94715324910

Fax: 94 112623940

E-mail: eeerpp.cs@ceb.lk

Web: http://www.ceb.lk/tenders/

- 5. To purchase the Bidding Documents in English language, eligible bidders should write to the address given under 4. above requesting the Bidding Documents for (CEB/AGM(CS)/PD(ERP)/ERP/2021/01) Procurement of an Integrated Enterprise Resource Planning System (ERP) for Ceylon Electricity Board:
- pay a nonrefundable fee of LKR 100,000.00 in cash or bank draft drawn in favor of the General Manager, CEB and physically collect the Bidding Documents from the address given under 4. above.
- Send a written application to the address given under 4. for overseas delivery of Bidding Documents. The application must include a non-refundable fee including courier charges of LKR 130,000.00 in cash/bank draft or US Dollars 650 in the form of Bank Draft in favor of General Manager, Ceylon Electricity Board. The document will be sent by courier. No liability will be accepted for loss or late delivery.

6. Deliver your bid:

to the address

The Chairman, Cabinet Appointed Procurement Committee,

Ceylon Electricity Board,

Office of the Additional General Manger (Distribution Division 4),

4th Floor, No.25, Council Lane, Dehiwala, Sri Lanka.

on or before the deadline: 07th March 2022 at 1000 hrs.

together with a Bid Security described in the Bidding Document.

Technical Bids will be opened immediately after the deadline for bid submission in the presence of bidders' representatives who choose to attend.

- 7. CEB will not be responsible for any costs or expenses incurred by the bidders in connection with the preparation, attending pre-bid meeting, site visits and delivery of bids.
- 8. The pre bid meeting will be held at the address;

Ceylon Electricity Board,

Auditorium of Distribution Division 04 Headquarters,

5th Floor,

No. 25, Council Lane

Dehiwala

Sri Lanka

on 25th January 2022 at 1000 hrs.

General Manager Ceylon Electricity Board